



# FTMAINTENANCE SYSTEM REQUIREMENTS

## FTMaintenance CMMS: On-Premise

### Databases Supported

- Delivered with Microsoft SQL Server 2012 Express
- Microsoft SQL Server 2008
- Microsoft SQL Server 2012
- Microsoft SQL Server 2014
- Microsoft SQL Server 2016
- Microsoft SQL Server 2017

### Operating Systems

#### Client Workstation

- Windows 7 (Professional, Enterprise, or Ultimate)
- Windows 8 (Core, Professional, or Enterprise)
- Windows 10 (Professional or Enterprise)

#### Tablet PC

- Windows 8 (Core, Professional, or Enterprise)

#### Database Server

- Windows Server 2008
- Windows Server 2012
- Windows Server 2016

### Hardware Requirements

#### Client Workstation/Tablet PC\*

- CPU – 1 GHz or greater (recommended)
- Memory – 512 MB or greater (recommended)
- Hard Disk Space – 350 MB minimum (required)
- Accessories – CD-ROM drive and Windows compatible printer

#### Database Server\*

- CPU – 1 GHz or greater (recommended)
- Memory – 1 GB or greater (recommended)
- Hard Disk Space – 900 MB minimum (required)
- Accessories – CD-ROM drive

\*System response time is dependent on the number of active users, the processor speed of the client and server hardware, the speed and traffic on the network, the size of the FTMaintenance database, and the complexity of the specific function being completed.

\*\* On-premise installations of FTMaintenance Mobile and FTMaintenance Service Request assume that the FTMaintenance SQL database and applicable application files will run on the same on-premise server.

\*\*\* IIS Role must not be installed on a domain controller.

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## FTMaintenance CMMS: Cloud

### Hardware Requirements

- Computer, laptop, tablet, or smartphone with Internet access

### Software Requirements

- Remote desktop application to provide access to the cloud

## FTMaintenance Mobile and FTMaintenance Service Request

### Hardware Requirements

- Computer, laptop, tablet, or smartphone with internet or intranet access

### Software Requirements

- An active instance of FTMaintenance CMMS

#### Web Browser

Modern web browser such as one of the following:

- Microsoft Edge
- Google Chrome
- Mozilla Firefox
- Apple Safari

### Web Server (On-Premise Only)\*\*, \*\*\*

- Local DNS server
- IIS 7.0 (Windows 2008 Server)
- IIS 7.5 (Windows 2008 R2 Server)
- IIS 8.5 (Windows 2012 R2 Server)
- IIS 10.0 (Windows 2016 Server)