

Case Study

How Crown Poly Improved Employee Productivity with FTMaintenance



Customer Since: 2006 | Industry: Manufacturing

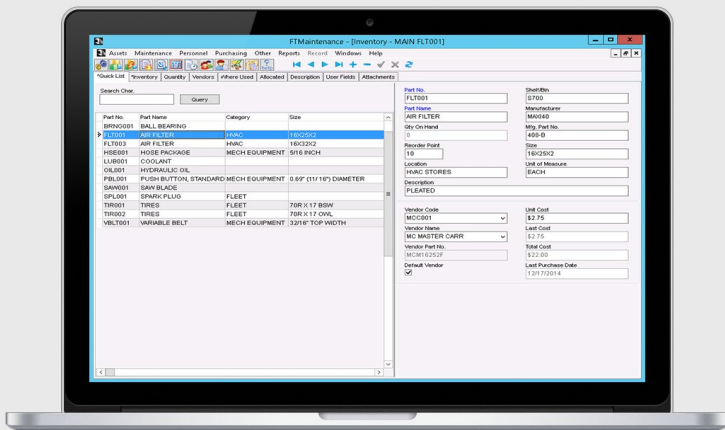
Summary

Crown Poly is an industry-leading plastic bag and pouch manufacturer, based in Huntington Park, California. The company regularly holds FTMaintenance on-site training at their facility to provide hands-on learning to inexperienced and veteran staff. As the result of training, technicians work more efficiently and capture more comprehensive details on work orders.

Maintenance Management Challenge

A challenge faced by many manufacturers when deploying new Computerized Maintenance Management Systems (CMMS) is training their teams on the new technologies. The employees may be talented maintenance technicians, but they may not be familiar with software systems.

Crown Poly's CMMS challenge is two-fold: 1) Get new technicians, engineers, and purchasing staff up to speed with FTMaintenance and its processes and procedures, and 2) Provide ongoing FTMaintenance training for the experienced staff to ensure the software is used correctly.



The Solution

Crown Poly takes advantage of FTMaintenance on-site training classes, held regularly at their manufacturing facility. Classes for beginning and power users give technicians hands-on experience with FTMaintenance in an instructor-led learning environment. Technicians follow along with the instructor on training laptops, and independently complete exercises that reinforce learned concepts. Crown Poly also refreshes training on a regular basis for maintenance staff as they may need reinforcement on proper allocation of parts or other specifics. Catherine Browne, General Manager, gives FTMaintenance training staff high marks in terms of clarity, communication, and answering questions.

The Results

FTMaintenance training helps the technicians at Crown Poly use the software more effectively.

“Our mechanics can utilize FTMaintenance because it is simple enough for them to enter data but sophisticated enough for us to gain value from reports and data,” says Browne.

Benefits received from training include increased efficiency and accountability of the maintenance team, controlling parts costs, and ensuring fewer to no out of stocks with accurate inventory tracking. The company has also improved its ability to analyze trends in equipment performance history and reduce production downtime by scheduling targeted preventive maintenance or even machine redesign.

This same equipment history helps all technicians review previous machine maintenance. The powerful FTMaintenance query tool allows workers to quickly find information about parts in inventory, like quantities on hand, stockroom locations, and on what machines parts are used. Additionally, work order attachments provide additional written and photographic details about maintenance.

Job No.	Priority	First Occurrence	Maintenance Code	Work Type	Cost Center	Runtime Cycle	Next PM	Last PM	Runtime Advance	Procedure Description
AHU-002(A)	HIGH	9/17/2004	HVAC	PM	20000	0	0	0	0	INSPECTION OF AIR HANDLING UNIT
AHU-002(M)	HIGH	9/17/2004	HVAC	PM	20000	0	0	0	0	INSPECTION OF AIR HANDLING UNIT
AHU-002(M)	HIGH	9/17/2004	HVAC	PM	20000	0	0	0	0	INSPECTION OF AIR HANDLING UNIT
AHU-002(A)	HIGH	9/17/2004	HVAC	PM	20000	0	0	0	0	INSPECTION OF AIR HANDLING UNIT
AHU-002(M)	HIGH	9/17/2004	HVAC	PM	20000	0	0	0	0	INSPECTION OF AIR HANDLING UNIT
AHU-002(M)	HIGH	9/17/2004	HVAC	PM	20000	0	0	0	0	INSPECTION OF AIR HANDLING UNIT
FLT-001(M)	NORMAL	9/23/2004	VEHICLE	PM	10000	0	0	0	0	INSPECTION OF FORK LIFT
FLT-001(M)	NORMAL	9/23/2004	VEHICLE	PM	10000	0	0	0	0	INSPECTION OF FORK LIFT
FLT-001(M)	NORMAL	9/23/2004	VEHICLE	PM	10000	0	0	0	0	INSPECTION OF FORK LIFT
FLT-001(M)	NORMAL	9/23/2004	VEHICLE	PM	10000	0	0	0	0	INSPECTION OF FORK LIFT
FLT-001(M)	NORMAL	9/23/2004	VEHICLE	PM	10000	0	0	0	0	INSPECTION OF FORK LIFT
FLT-001(M)	NORMAL	9/23/2004	VEHICLE	PM	10000	0	0	0	0	INSPECTION OF FORK LIFT
GEN-001(A)	NORMAL	9/17/2004	MECHANICAL	PM	GENERAL	0	0	0	0	ANNUAL GENERAL PLANT INSPECTION
GEN-001(A)	NORMAL	9/17/2004	MECHANICAL	PM	GENERAL	0	0	0	0	ANNUAL GENERAL PLANT INSPECTION
GEN-001(A)	NORMAL	9/17/2004	MECHANICAL	PM	GENERAL	0	0	0	0	ANNUAL GENERAL PLANT INSPECTION
GEN-001(A)	NORMAL	9/17/2004	MECHANICAL	PM	GENERAL	0	0	0	0	ANNUAL GENERAL PLANT INSPECTION
GEN-001(A)	NORMAL	9/17/2004	MECHANICAL	PM	GENERAL	0	0	0	0	ANNUAL GENERAL PLANT INSPECTION
PRs-001(A)	NORMAL	9/17/2004	MECHANICAL	PM	20000	0	0	0	0	TRIM PRESS INSPECTION
PRs-001(O)	NORMAL	9/17/2004	MECHANICAL	PM	20000	0	0	0	0	TRIM PRESS INSPECTION
PRs-001(O)	NORMAL	9/17/2004	MECHANICAL	PM	20000	0	0	0	0	TRIM PRESS INSPECTION
PRs-001(A)	NORMAL	9/17/2004	MECHANICAL	PM	20000	0	0	0	0	TRIM PRESS INSPECTION

About Crown Poly

Crown Poly, based in Huntington Park, California, is a global market leader providing innovative and environmentally friendly plastic bagging solutions for grocers and consumers. For more than twenty-five years, Crown Poly's revolutionary products like the Pull-N-Pak® produce bagging system and the strong reusable Hippo Sak® have been industry standards. Crown Poly has been an FTMaintenance customer since 2006.

FTMaintenance

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FTMaintenance is a feature-rich, easy-to-use CMMS solution that automates maintenance tasks and connects you with powerful data for smarter maintenance management. Available as an affordable Software as a Service (SaaS) subscription, a convenient cloud-based purchase, or a traditional locally hosted solution, FTMaintenance is designed to work in any environment and fit any budget. Learn more at FTMaintenance.com.

FTMaintenance CMMS is produced by FasTrak SoftWorks, Inc. FasTrak has over 30 years of experience in the industrial automation industry. We develop products geared to meet the unique challenges of manufacturers and other industrial environments.