

| Metric       | What it is                         | What is measures  | Why it is used  | How to calculate it                            |            |
|--------------|------------------------------------|---|---|--|------------|
| MTTR         | Mean Time to Repair                | The average time required to<br>repair an asset from the<br>moment it fails to the moment<br>it is returned to service.   | To measure how quickly the<br>maintenance team responds<br>to, and resolves, asset failures.  | Total repair time ÷<br>Total number of repairs |            |
| MTBF         | Mean Time Between Failures         | The average time an asset<br>performs its intended function<br>(under normal operation)<br>before a failure occurs.   | To measure an asset's or<br>system's reliability (i.e., ability<br>to perform required functions<br>under certain conditions).  | Total uptime ÷<br>Total number of failures     | Depe<br>hi |
| OEE          | Overall Equipment<br>Effectiveness | The percentage of planned<br>production time that is truly<br>productive (i.e., producing<br>acceptable quality goods at<br>the maximum speed possible<br>with no interruptions) <sup>2</sup> | To compare an asset's<br>performance against<br>industry standards, similar<br>in-house assets, or it's own<br>performance under different<br>operating conditions.     | Availability × Performance ×<br>Quality        |            |
| Availability | Availability (OEE)                 | The percentage of time an<br>asset is operational and<br>ready to run during planned<br>production time.  | To measure an asset's<br>reliability and uptime, taking<br>into account any events that<br>stop planned production.<br>Helps identify losses<br>due to downtime.        | Total run time ÷ Planned<br>production time    |            |
| Performance  | Performance (OEE)                  | The percentage of time the<br>manufacturing process is<br>running relative to its<br>maximum possible speed.  | To measure how efficiently<br>an asset operates relative to<br>its designed or ideal speed.<br>Helps identify losses that<br>slow or stop the<br>manufacturing process. | (Ideal cycle time × Total count)<br>÷ Run time |            |
| Quality      | Quality (OEE)                      | The percentage of<br>good-quality units produced<br>relative to the total number<br>of units produced.  | To measure the accuracy<br>and consistency of<br>production in meeting<br>quality standards.<br>Helps identify losses due to<br>rework and defects.                     | Good count ÷ Total count                       |            |

Sources:

1. Trout, J. (2019, November 21). Mean time to repair (MTTR) explained | Reliable plant. Reliable Plant. https://www.reliableplant.com/mttr-31713 2. Understanding OEE in lean Manufacturing | Lean Production. (n.d.). https://www.leanproduction.com/oee/

3. World-Class OEE: Set Targets to Drive improvement | OEE. (n.d.). https://www.oee.com/world-class-oee/

## **Common Asset Management KPIs**

## F Maintenance Select



World-Class Benchmark

## Less than 5 hours<sup>1</sup>

## ends on multiple factors; igher MTBF is better

85%<sup>2</sup>

**90%**<sup>3</sup>

**95%**<sup>3</sup>

**99%**<sup>3</sup>

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